

THINK! ABOUT YOUR CHOICES

Responsible Conduct of Gambling

The Gambling Legislation Amendment (Responsible Gambling) Act 1999 and other regulations aim to ensure that registered clubs and hotels adopt responsible practices for gambling activities conducted on their premises. Doyalson Wyee RSL Club is committed to the principles of Responsible Conduct of Gaming.

Problem gambling may be characterised by a loss of control over gambling, especially over the scope and frequency of gambling, the level of wagering and the amount of leisure time devoted to gambling. Many negative consequences result from this loss of control such as failure of relationships, finances and employment.

Unlike alcohol-related problems, gambling abuses are more difficult to detect. Affordability is very important and employees play a primary role in observing, monitoring and communicating with patrons and management.

The Club's responsible gambling practices recognise that the vast majority of those patrons who participate in gambling do so as an enjoyable activity but that for some, gambling causes significant problems. Characteristics of problem gambling include:

- Anxiety, guilt or depression over gambling
- Giving up social or recreational activities in order to gamble
- Chasing losses
- Repeated and failed attempts to give up gambling
- Relationship breakdowns
- Large debts

THINK ABOUT YOUR CHOICES.

Gambling more, enjoying it less? For free and confidential information and advice about problem gambling, please contact

Gambling Help - 1800 858 858

www.gamblinghelp.nsw.gov.au

Communities Office of Liquor, Gaming & Racing

www.olgr.nsw.gov.au

Clubs NSW

www.clubsnsw.com.au

Responsible Service of Alcohol

It is against the law to sell or supply alcohol to, or to obtain alcohol on behalf of a person under the age of 18 years. Doyalson Wyee RSL is a proud member of the Tuggerah Lakes Liquor Accord.

If a staff member suspects a patron is becoming intoxicated, he/she should consult with a Manager or Supervisor who is currently working with he/she at that time, if a decision is made not to serve any more alcohol to this patron, all staff are to abide by this decision, and the patron must leave the premises in accordance with Doyalson Wyee RSL Responsible Service of Alcohol guidelines and the current Liquor Act.

Below is a principal of responsible servicing of liquor, please read it as it fully explains the policy Doyalson Wyee RSL Club endeavours to achieve.

Principles of Serving Alcohol

- No liquor to minors.
- No liquor promotions that encourage binge drinking or drunkenness or are discriminatory or likely to appeal to minors.
- No admission of intoxicated persons.
- No service to intoxicated patrons/ patrons becoming intoxicated
- A duty of care for patrons and staff.
- Patron behaviour not to adversely impact the neighbourhood or other patrons.

Responsible Serving of Liquor

- Permit intoxication or indecent, violent or quarrelsome behaviour on licensed or registered club premises -
Maximum Penalty \$5,000
- Sell or supply liquor to an intoxicated person on licensed or club premises - Maximum Penalty \$5,000
- Sell or supply liquor to a minor* - Maximum Penalty \$5,000
- Allow liquor to be sold or supplied to a minor on licensed or club premises - Maximum Penalty \$5,000

*In aggravated circumstances heavier penalties may apply